

Shannon Hillyer - Story

Recently, Latin America saw the value in BD's Vascular Access Management program as they saw the struggles and issues their hospitals and patients were having. Shannon worked tirelessly to translate the program from English to Portuguese and ensured that the translation carried over correctly.

Shannon's work did not end there. She then worked with every member of the Latin America team to help them understand the program and be able to bring the program to all their hospitals in that region. The team was able to immediately deploy the assessment, provide evidence-based actionable recommendations, and help facilities improve their processes for vascular access. This translated into better patient outcomes and better patient satisfaction in addition to cost-savings.